

Support Contact Form

Primary Support Email: support@replaceyouruniversity.com

- Anything relating to the course
- Questions about banks
- Strategy related questions
- General Support
- Refund Requests – *Please use the support team if you are considering a refund. This will move the request through the proper channels and ensure it is completed in a timely manner.*

Meganmccoy@replaceyouruniversity.com

Please contact Megan McCoy For the following:

- Login Issues
- Credit Card Updates
- General technical issues
- Changes/Updates for the Bank List (*example a bank contact has moved and a new contact needs to be added in place*)

paulwoitko@replaceyouruniversity.com

Paul is part of the Support team and handles our White Glove Service calls. Click on the Replace Your Mortgage Dashboard to book your WGS call.

Voxer: RYUsupport

Download the voxer app and connect with us directly on Voxer at **ryusupport**

Facebook Group: Connect with us on FB by going through the link on your dashboard. Not only is the entire RYU team in the group but you can also interact with clients old and new. There are threads on all sorts of topics to search and it's a great way to ask and answer questions.

Please don't hesitate to reach out to us with any questions at all.